

June 2025

Dear Investigator /Study Coordinator,

2025 Holiday Schedule of Services for IQVIA Laboratories

As 2025 progresses and different holidays approach, IQVIA Laboratories would like to advise you of our plans to provide continuous service to our customers during the Jul to Sep 2025 time period. The attached document provides you with specific information regarding the services we will be providing during this time period at our global laboratories.

In addition, when scheduling your patient visits, please keep in mind that during holiday periods, the airlines, couriers, and postal services are overburdened, and there is a much higher potential of delayed shipments during this timeframe.

IQVIA Laboratories Global Project Services

IQVIA Laboratories Clinical Trials Global Laboratories 2025 Holiday Information

Please consult the information in the following table for Jul-Sep 2025

Samples shipped internationally should not be shipped to the intended performing lab on the 2 days immediately preceding a holiday in that country. Shipment arrival on a holiday should be avoided. This will reduce the potential for loss of sample stability should an international shipment arrive on a holiday in the performing lab country and encounter Customs clearance delays. Domestic shipments should be avoided 1 day before the holiday.

DHL, FedEx, TNT, Marken UPS does not pick-up or deliver on national holidays. Premium couriers such as Marken, OCASA, PDP, Quick, DTW and World Courier can provide service however please speak to your IQVIA Laboratories Project Manager for authorization.

Dry ice delivery services must be arranged in advance with the appropriate courier. Please consult your local courier for details on their service in your country during upcoming holidays. Sites shipping specimens to other 3rd party laboratories should contact those locations for their holiday schedules for receipt of shipments.

Lab Location	Project Services Office	Sample Receipt (Limited due to skeleton staffing)	Safety Testing / Time Critical Testing Only	Onward Shipping
ARGENTINA CentraLab	9 Jul 2025 – Closed 15 Aug 2025 – Closed	9 Jul 2025 – Closed 15 Aug 2025 – Closed	9 Jul 2025 – Closed 15 Aug 2025 – Closed	9 Jul 2025 – Closed 15 Aug 2025 – Closed
BRAZIL DASA	9 Jul 2025 – Closed 15 Aug 2025 – Closed	9 Jul 2025 – Closed	9 Jul 2025 – Closed	9 Jul 2025 – Closed
CHINA Beijing	N/A	N/A	N/A	N/A
INDIA Mumbai	15 Aug 2025 – Closed 27 Aug 2025 – Closed	15 Aug 2025 27 Aug 2025 Open with limited/skeleton staff	15 Aug 2025 27 Aug 2025 Open, only safety and time critical samples	15 Aug 2025 27 Aug 2025 No Domestic or International shipments
JAPAN Tokyo	21 Jul 2025 – Closed 11 Aug 2025 – Closed 15 Sep 2025 – Closed 23 Sep 2025 – Closed	21 Jul 2025 – Closed 11 Aug 2025 – Closed 15 Sep 2025 – Closed	21 Jul 2025 – Closed 11 Aug 2025 – Closed 15 Sep 2025 – Closed 23 Sep 2025 – Closed	21 Jul 2025 – Closed 11 Aug 2025 – Closed 15 Sep 2025 – Closed 23 Sep 2025 – Closed

Memorandum

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SINGAPORE Singapore	09 Aug 2025 – Closed	09 Aug 2025 Open with limited/skeleton staff	09 Aug 2025 Open, only safety and time critical samples	09 Aug 2025 – Closed No Domestic or International shipments
SOUTH AFRICA Cytespace Laboratories Centurion	24 Sep 2025 – Closed	24 Sep 2025 Open with limited/skeleton staff	24 Sep 2025 Open with limited/skeleton staff	24 Sep 2025 – Closed
UNITED KINGDOM Edinburgh / London	N/A	N/A	N/A	N/A
UNITED STATES Atlanta/Valencia	04 Jul 2025 – Closed 01 Sep 2025 – Closed	04 Jul 2025 01 Sep 2025 Open with limited/skeleton staff	04 Jul 2025 01 Sep 2025 Open, only safety and time critical samples	04 Jul 2025 – Closed 01 Sep 2025 – Closed No Domestic or International shipments