



Memorandum

September, 2025

Dear Investigator /Study Coordinator,

2025 Holiday Schedule of Services for IQVIA Laboratories

As a new quarter approaches, IQVIA Laboratories would like to advise you of our plans to provide continuous service to our customers during the Oct 2025 - Dec 2025 time period. The attached document provides you with specific information regarding the services we will be providing during this time period at our global laboratories.

In addition, when scheduling your patient visits, please keep in mind that during holiday periods the airlines, couriers and postal services are overburdened, and there is a much higher potential of delayed shipments during this timeframe.

IQVIA Laboratories Global Project Services

IQVIA Laboratories Clinical Trials Global Laboratories 2025 Holiday Information

Please consult the information in the following table for Oct 2025 - Dec 2025.

Samples shipped internationally should not be shipped to the intended performing lab on the 2 days immediately preceding a holiday in that country. Shipment arrival on a holiday should be avoided. This will reduce the potential for loss of sample stability should an international shipment arrive on a holiday in the performing lab country and encounter customs clearance delays. Domestic shipments should be avoided 1 day before the holiday.

The couriers, DHL, FedEx, TNT, Marken UPS do not pick-up or deliver on national holidays. Premium couriers such as Marken, OCASA, PDP, Quick, DTW, and World Courier can provide service however please speak to your IQVIA Laboratories Project Manager for authorization.

Dry ice delivery services must be arranged in advance with the appropriate courier. Please consult your local courier for details on their service in your country during upcoming holidays. Sites shipping specimens to other 3rd party laboratories should contact those locations for their holiday schedules for receipt of shipments.

Lab Location	Project Services Office	Sample Receipt (Limited due to skeleton staffing)	Safety Testing / Time Critical Testing Only	Onward Shipping
ARGENTINA CentraLab	10 Oct 2025—Closed 21 Nov 2025—Closed 24 Nov 2025—Closed 08 Dec 2025—Closed 24 Dec 2025—Closed 25 Dec 2025—Closed 31 Dec 2025—Closed	10 Oct 2025—Closed 21 Nov 2025—Closed 24 Nov 2025—Closed 08 Dec 2025—Closed 24 Dec 2025—Closed 25 Dec 2025—Closed 31 Dec 2025—Closed	10 Oct 2025—Closed 21 Nov 2025—Closed 24 Nov 2025—Closed 08 Dec 2025—Closed 24 Dec 2025—Closed 25 Dec 2025—Closed 31 Dec 2025—Closed	10 Oct 2025—Closed 21 Nov 2025—Closed 24 Nov 2025—Closed 08 Dec 2025—Closed 24 Dec 2025—Closed 25 Dec 2025—Closed 31 Dec 2025—Closed No Domestic or International shipments
BRAZIL DASA	10 Oct 2025—Closed 21 Nov 2025—Closed 24 Nov 2025—Closed 08 Dec 2025—Closed 24 Dec 2025—Closed 25 Dec 2025—Closed 31 Dec 2025—Closed	15 Nov 2025—Closed 20 Nov 2025—Closed 25 Dec 2025—Closed	15 Nov 2025—Closed 20 Nov 2025—Closed 25 Dec 2025—Closed 31 Dec 2025—Closed	15 Nov 2025—Closed 20 Nov 2025—Closed 25 Dec 2025—Closed 31 Dec 2025—Closed No Domestic or International shipments
CHINA Beijing	01 Oct 2025—Closed 02 Oct 2025—Closed 03 Oct 2025—Closed 06 Oct 2025—Closed 07 Oct 2025—Closed 08 Oct 2025—Closed	01 Oct 2025 02 Oct 2025 03 Oct 2025 06 Oct 2025 07 Oct 2025 08 Oct 2025 Open with limited/ skeleton staff	01 Oct 2025 02 Oct 2025 03 Oct 2025 06 Oct 2025 07 Oct 2025 08 Oct 2025 Open, only safety and time critical samples	01 Oct 2025—Closed 02 Oct 2025—Closed 03 Oct 2025—Closed 06 Oct 2025—Closed 07 Oct 2025—Closed 08 Oct 2025—Closed

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Lab Location	Project Services Office	Sample Receipt (Limited due to skeleton staffing)	Safety Testing / Time Critical Testing Only	Onward Shipping
INDIA Mumbai	02 Oct 2025–Closed 21 Oct 2025–Closed 25 Dec 2025–Closed	02 Oct 2025 21 Oct 2025 25 Dec 2025 Open with limited/ skeleton staff	02 Oct 2025 21 Oct 2025 25 Dec 2025 Open, only safety and time critical samples	02 Oct 2025–Closed 21 Oct 2025–Closed 25 Dec 2025–Closed No Domestic or International shipments
JAPAN Tokyo	13 Oct 2025–Closed 03 Nov 2025–Closed 23 Nov 2025–Closed 24 Nov 2025–Closed 29 Dec 2025–Closed 30 Dec 2025–Closed 31 Dec 2025–Closed	13 Oct 2025–Closed 03 Nov 2025–Closed 24 Nov 2025–Closed 29 Dec 2025–Closed 30 Dec 2025–Closed 31 Dec 2025–Closed	13 Oct 2025–Closed 03 Nov 2025–Closed 24 Nov 2025–Closed 29 Dec 2025–Closed 30 Dec 2025–Closed 31 Dec 2025–Closed	13 Oct 2025–Closed 03 Nov 2025–Closed 24 Nov 2025–Closed 29 Dec 2025–Closed 30 Dec 2025–Closed 31 Dec 2025–Closed No Domestic or International shipments
SINGAPORE Singapore	20 Oct 2025–Closed 25 Dec 2025–Closed	20 Oct 2025 25 Dec 2025 Open with limited/ skeleton staff	20 Oct 2025 25 Dec 2025 Open, only safety and time critical samples	20 Oct 2025–Closed 25 Dec 2025–Closed No Domestic or International shipments
SOUTH AFRICA Cytespace Laboratories Centurion	16 Dec 2025–Closed 25 Dec 2025–Closed 26 Dec 2025–Closed	16 Dec 2025 25 Dec 2025 26 Dec 2025 Open with limited/ skeleton staff	16 Dec 2025 25 Dec 2025 26 Dec 2025 Open, only safety and time critical samples	16 Dec 2025–Closed 25 Dec 2025–Closed 26 Dec 2025–Closed No Domestic or International shipments
UNITED KINGDOM Edinburgh / London	25 Dec 2025–Closed 26 Dec 2025–Closed	25 Dec 2025 26 Dec 2025 Open with limited/ skeleton staff	25 Dec 2025 26 Dec 2025 Open, only safety and time critical samples	25 Dec 2025–Closed 26 Dec 2025–Closed No Domestic or International shipments
UNITED STATES Atlanta/Valencia	27 Nov 2025–Closed 28 Nov 2025–Closed 25 Dec 2025–Closed 26 Dec 2025–Closed	27 Nov 2025 28 Nov 2025 25 Dec 2025 26 Dec 2025 Open with limited/ skeleton staff	27 Nov 2025 28 Nov 2025 25 Dec 2025 26 Dec 2025 Open, only safety and time critical samples	27 Nov 2025–Closed 28 Nov 2025–Closed 25 Dec 2025–Closed 26 Dec 2025–Closed No Domestic or International shipments