



Jun 2024

Dear Investigator /Study Coordinator,

2024 Holiday Schedule of Services for Q² Solutions laboratories

As 2024 progresses and different holidays approach, Q² Solutions would like to advise you of our plans to provide continuous service to our customers during the July through Sep 2024 time period. The attached document provides you with specific information regarding the services we will be providing during this time period at our global laboratories.

In addition, when scheduling your patient visits, please keep in mind that during holiday periods the airlines, couriers and postal services are overburdened, and there is a much higher potential of delayed shipments during this timeframe.

Q² Solutions Global Project Services

Q² Solutions Clinical Trials Global Laboratories

2024 Holiday Information

Please consult the information in the following table for Jul – Sep 2024.

Samples shipped internationally should not be shipped to the intended performing lab on the 2 days immediately preceding a holiday in that country. Shipment arrival on a holiday should be avoided. This will reduce the potential for loss of sample stability should an international shipment arrive on a holiday in the performing lab country and encounter Customs clearance delays. Domestic shipments should be avoided 1 day before the holiday.

DHL, FedEx, TNT, Marken UPS do not pick-up or deliver on national holidays. Premium couriers such as Marken, OCASA, PDP, Quick, DTW and World Courier can provide service however please speak to your Q² Project Manager or Study Manager for authorization. Dry ice delivery services must be arranged in advance with the appropriate courier. Please consult your local courier for details on their service in your country during upcoming holidays.

Sites shipping specimens to other 3rd party laboratories should contact those locations for their holiday schedules for receipt of shipments.

Lab Location	Project Services Office	Sample Receipt (Limited due to skeleton staffing)	Safety Testing / Time Critical Testing Only	Onward Shipping
ARGENTINA CentraLab	09 Jul 2024 – Closed	09 Jul 2024 – Closed 17 Aug 2024 – Closed	09 Jul 2024 – Closed 17 Aug 2024 – Closed	09 Jul 2024 – Closed (No International shipments)
BRAZIL DASA	09 Jul 2024 – Closed	09 Jul 2024 – Closed 07 Sep 2024 – Closed	09 Jul 2024 – Closed 07 Sep 2024 – Closed	09 Jul 2024 – Closed (No International shipments)
CHINA Beijing	16-17 Sep 2024 – Closed	16-17 Sep 2024 – Closed (Open with limited/skeleton staff)	16-17 Sep 2024 – Closed (Open, only safety and time critical samples)	16-17 Sep 2024 – Closed (No Domestic or International shipments)
INDIA Mumbai	15 Aug 2024 – Closed	15 Aug 2024 – Closed (Open with limited/skeleton staff)	15 Aug 2024 – Closed (Open, only safety and time critical samples)	15 Aug 2024 – Closed (No Domestic or International shipments)
JAPAN Tokyo	15 Jul 2024 – Closed 12 Aug 2024 – Closed 16 Sep 2024 – Closed 23 Sep 2024 – Closed	15 Jul 2024 – Closed 12 Aug 2024 – Closed 16 Sep 2024 – Closed 23 Sep 2024 – Closed	15 Jul 2024 – Closed 12 Aug 2024 – Closed 16 Sep 2024 – Closed 23 Sep 2024 – Closed	15 Jul 2024 – Closed 12 Aug 2024 – Closed 16 Sep 2024 – Closed 23 Sep 2024 – Closed (No Domestic or International shipments)
SINGAPORE Singapore	09 Aug 2024 – Closed	09 Aug 2024 – Closed (Open with limited/skeleton staff)	09 Aug 2024 – Closed (Open, only safety and time critical samples)	09 Aug 2024 – Closed (No Domestic or International shipments)
SOUTH AFRICA Cytespace Laboratories Centurion	09 Aug 2024 – Closed 24 Sep 2024 – Closed	09 Aug 2023 – Closed 24 Sep 2023 – Closed (Open with limited/skeleton staff)	09 Aug 2023 – Closed 24 Sep 2023 – Closed (Open, only safety and time critical samples)	09 Aug 2023 – Closed 24 Sep 2023 – Closed (No international shipments)

Lab Location	Project Services Office	Sample Receipt (Limited due to skeleton staffing)	Safety Testing / Time Critical Testing Only	Onward Shipping
UNITED KINGDOM Edinburgh	No closures this quarter	No closures this quarter	No closures this quarter	No closures this quarter
UNITED KINGDOM London	No closures this quarter	No closures this quarter	No closures this quarter	No closures this quarter
UNITED STATES Atlanta/Valencia	04 Jul 2024 – Closed 02 Sep 2024 – Closed	04 Jul 2024 – Closed 02 Sep 2024 – Closed (Open with limited/skeleton staff)	04 Jul 2024 - Closed 02 Sep 2024 - Closed (Open, only safety and time critical samples)	04 Jul 2024 – Closed 02 Sep 2024 – Closed (No Domestic or International shipments)